



Visitors' Guidelines

Beginning Mon., Mar. 1, we are pleased to welcome residents' guests in the building in a safe, scheduled and limited manner. All guests are expected to adhere to our safety protocols and take the necessary precautions to protect our residents and employees.

Guests are expected to:

- Schedule a visit, based on availability, at least 24 hours in advance by calling the Reception Desk at 314-993-0111 or emailing GWRec@thegatesworth.com. No standing appointments are allowed at this time.
- Schedule an appointment to visit from 8 a.m.-8 p.m. seven days per week.
- Arrive with a scheduled appointment. If you arrive and have not scheduled an appointment, you will be asked to return once you have scheduled an appointment.
- Limit 1 visit per resident (or household) per day with limit of 2 visitors at a time.
- Submit to COVID-19 screening at the Gate House or West Wing entrance.
- Adhere to all safety measures, including wearing a face mask over both the nose and mouth at all times, washing or sanitizing hands before and after a visit, and maintaining social distance. Hugging, kissing and handshaking are strongly discouraged to protect residents and employees.
- Follow all instructions given for movement within the community, including allowing only one person, unless a household, on the elevator at a time. Please yield elevator usage to a resident who may be waiting.
- Enter the building, once screened, and go directly to the resident's apartment. When ready to leave, exit the apartment and go directly out of the building.
- Avoid common areas and restaurants. These areas are not open to visitors at this time.
- Report immediately to Jan Lynch, Director of Personal Care, any signs or symptoms of COVID-19 or any positive COVID-19 test results occurring within 14 days of visiting The Gatesworth.
- Provide proof of a negative COVID-19 test, taken in St. Louis within 48 hours of visit, if you have traveled within the last 14 days.

Please remember that even if a resident is fully vaccinated, there is still a risk of transmission of COVID-19 and your loved one potentially becoming ill. *The vaccine offers approximately 94% protection to adults 65 and older, not 100%.* All residents and visitors should use an abundance of caution when visiting inside apartments by continuing to wear a mask and socially distancing.